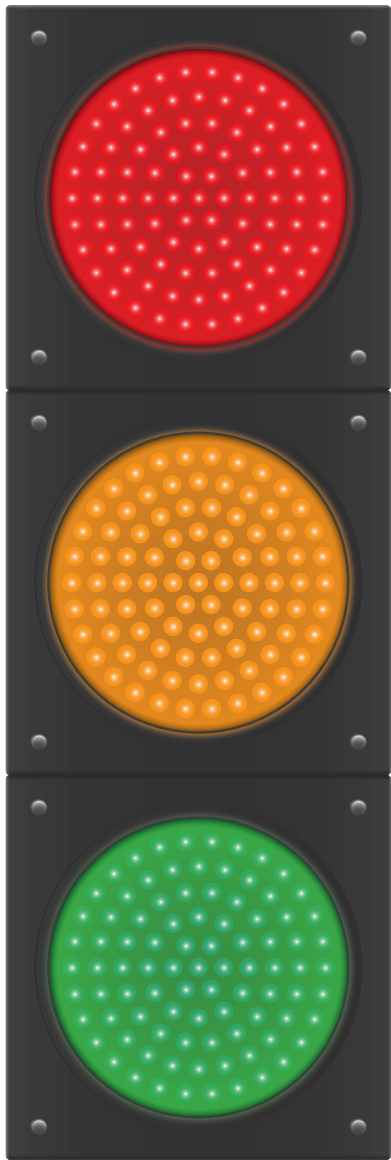


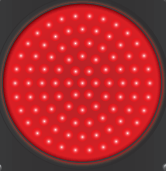
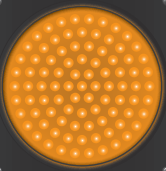
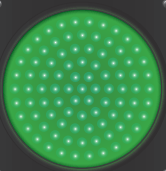
# Traffic Light Account Management



[cocoonvehicles.co.uk](http://cocoonvehicles.co.uk)

# Keep your account out of the red...

Our short term leasing vehicle accounts operate on a **traffic light system**. This is based on how you operate and maintain your vehicle account/s.

	<h2>RED</h2> <p>Don't let your account hit RED, there is a possibility that your vehicle maybe repossessed due to non-payment, breach of T&amp;C's or excessive damage/mileage to previous vehicles.</p>
	<h2>AMBER</h2> <p>Hitting AMBER is due to payment issues (eg. bounced DD's), no Direct Debit in place, damage/excess mileage or a breach of the T&amp;C's. Get back into the green by complying with our terms.</p>
	<h2>GREEN</h2> <p>Stay in the GREEN by making sure each payment goes through in time, receiving few PCN's and returning your cars in a good condition and within its contract mileage parameters.</p>

If your account does fall into the RED and your vehicle is due for renewal, there is a small chance that we may not renew your contract, we are also obliged to inform our subscribed risk programs to protect other rental and short term lease firms.

### Non-Status Accounts

If you are on our non-status short term leasing program, its really important to stay in the **GREEN**, especially if you have had risk terms put in place at the beginning of your contract.

By staying in the **AMBER** zone, you risk non-status terms upon renewal which will be down to further underwriting. Please contact us for more information.

### More Information

Additional information can be found on our account management page at:

[cocoonvehicles.co.uk/account-management/](https://cocoonvehicles.co.uk/account-management/)